SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of Earliest Event Reported): April 24, 2018

FORRESTER RESEARCH, INC.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation)

000-21433 (Commission File Number)

04-2797789 (I.R.S. Employer Identification Number)

60 Acorn Park Drive Cambridge, Massachusetts 02140 (Address of principal executive offices, including zip code)

(617) 613-6000

(Registrant's telephone number including area code)

N/A

(Former Name or Former Address, if Changes since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (17 CFR §230.405) or Rule 12b-2 of the Securities Exchange Act of 1934 (17 CFR §240.12b-2).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. \Box

Item 2.02. Results of Operations and Financial Condition.

The information contained in this current report on Form 8-K is furnished pursuant to Item 2.02 of Form 8-K "Results of Operations and Financial Condition". This information and the exhibits hereto are being furnished and shall not be deemed to be "filed" for the purposes of Section 18 of, or otherwise regarded as filed under, the Securities Exchange Act of 1934, as amended. The information contained in this report shall not be incorporated by reference into any filing of Forrester Research, Inc. with the SEC, whether made before or after the date hereof, regardless of any general incorporation language in such filings.

On April 26, 2018, Forrester Research, Inc. issued a press release announcing its financial results for the quarter ended March 31, 2018.

Forrester believes that pro forma financial results provide investors with consistent and comparable information to aid in the understanding of Forrester's ongoing business. Forrester uses pro forma financial information to manage its business, including use of pro forma financial results as the basis for setting targets for various compensation programs. Our pro forma presentation excludes the following, as well as their related tax effects:

Amortization of intangibles—we exclude the effect of the amortization of intangibles from our pro forma results in order to more consistently present our ongoing results of operations.

Gains and losses from investments—we have consistently excluded both gains and losses related to our investments in non-marketable securities and sales of marketable securities from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

Stock-based compensation expense—we exclude stock-based compensation from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

However, these measures should be considered in addition to, not as a substitute for, or superior to, operating income or other measures of financial performance prepared in accordance with generally accepted accounting principles as more fully discussed in our financial statements and filings with the Securities and Exchange Commission.

Item 8.01. Other Events.

On April 26, 2018, the Company also announced that its Board of Directors has approved a regular quarterly cash dividend of \$0.20 per share, to be paid on June 27, 2018 to shareholders of record on June 13, 2018.

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Item 9.01. Financial Statements and Exhibits

(d) <u>Exhibits</u>

99.1 Press Release dated April 26, 2018 with respect to financial results for the quarter ended March 31, 2018 and the approval of the Company's quarterly cash dividend.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FORRESTER RESEARCH, INC.

By /s/ Michael A. Doyle

Name: Michael A. Doyle Title: Chief Financial Officer

Date: April 26, 2018

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Forrester Research Reports 2018 First-Quarter Financial Results

Cambridge, Mass., April 26, 2018 . . . Forrester Research, Inc. (Nasdaq: FORR) today announced its 2018 first-quarter financial results.

First-Quarter Financial Performance

Total revenues were \$77.7 million for the first quarter of 2018, compared with \$77.2 million for the first quarter of 2017. Research revenues were flat, and advisory services and events revenues increased 2%, compared with the first quarter of 2017. On a constant-currency basis, research revenues decreased 2%, and advisory services and events revenues increased 1%, compared with the first quarter of 2017.

Forrester adopted Accounting Standards Update No. 2014-09, "Revenue from Contracts with Customers," as amended, as of January 1, 2018, on a modified retrospective method, such that the new standard was applied to revenue transactions as of January 1, 2018. Prior-year amounts were not restated; rather, the cumulative effect of adopting the standard was recognized as of January 1, 2018. The primary effect on our financial results in the first quarter of 2018 was a reduction in revenue of approximately \$2.3 million compared to the prior standards and a reduction in deferred revenue of \$7.8 million from the cumulative effect of adopting the standard on January 1, 2018. In addition, accounts receivable and deferred revenue were approximately \$5.7 million lower as of March 31, 2018, due to the treatment of cancelable contracts under the new standard. For the full year of 2018, Forrester expects that adopting the new standard will not have a significant effect on our financial results.

On a GAAP basis, net loss was \$1.7 million, or \$0.10 per diluted share, for the first quarter of 2018, compared with a net income of \$3.0 million, or \$0.16 per diluted share, for the same period in 2017.

On a pro forma basis, net loss was \$0.2 million, or \$0.01 per diluted share, for the first quarter of 2018, which reflects a pro forma effective tax rate of 31%. Pro forma net income excludes stock-based compensation of \$2.0 million and amortization of acquisition-related intangible assets of \$0.2 million. This compares with pro forma net income of \$3.2 million, or \$0.17 per diluted share, for the same period in 2017, which reflects a pro forma tax rate of 40%. Pro forma net income for the first quarter of 2017 excludes stock-based compensation of \$2.0 million, amortization of acquisition-related intangible assets of \$0.2 million so \$0.2 million. This compares with pro forma net income for the first quarter of 2017 excludes stock-based compensation of \$2.0 million, amortization of acquisition-related intangible assets of \$0.2 million.

"Forrester attained revenue guidance for the first quarter of 2018 but missed EPS guidance," said George F. Colony, Forrester's chairman and chief executive officer. "Our EPS shortfall was primarily driven by the impact of the new revenue accounting rules, but we do not expect it to affect our full-year earnings. We are seeing meaningful progress in executing our strategy and

remain confident in our view for 2018; therefore, we are leaving our full-year 2018 guidance unchanged."

Forrester is providing second-quarter 2018 financial guidance as follows:

Second-Quarter 2018 (GAAP):

- Total revenues of approximately \$92.0 million to \$95.0 million.
- Operating margin of approximately 7.2% to 9.2%.
- Other income (expense), net of zero.
- An effective tax rate of 31%.
- Diluted earnings per share of approximately \$0.29 to \$0.33.

Second-Quarter 2018 (Pro Forma):

Pro forma financial guidance for the second quarter of 2018 excludes stock-based compensation expense of \$1.9 million to \$2.1 million, amortization of acquisition-related intangible assets of approximately \$0.2 million, and any investment gains or losses.

- Pro forma operating margin of approximately 9.5% to 11.5%.
- Pro forma effective tax rate of 31%.
- Pro forma diluted earnings per share of approximately \$0.37 to \$0.41.

Our full-year 2018 guidance is as follows:

Full-Year 2018 (GAAP):

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- Total revenues of approximately \$352.0 million to \$360.0 million.
- Operating margin of approximately 7.5% to 8.5%.
- Other income (expense), net of zero.
- An effective tax rate of 31%.
- Diluted earnings per share of approximately \$1.03 to \$1.10.

Full-Year 2018 (Pro Forma):

Pro forma financial guidance for full-year 2018 excludes stock-based compensation expense of \$8.3 million to \$8.8 million, amortization of acquisition-related intangible assets of approximately \$0.7 million, and any investment gains or losses.

- Pro forma operating margin of approximately 10.0% to 11.0%.
- Pro forma effective tax rate of 31%.
- Pro forma diluted earnings per share of approximately \$1.38 to \$1.45.

Quarterly Dividend

Forrester also announced today that its board of directors has approved a quarterly cash dividend of \$0.20 per share, payable June 27, 2018, to shareholders of record on June 13, 2018.

About Forrester Research

Forrester Research is one of the most influential research and advisory firms in the world. We work with business and technology leaders to develop customer-obsessed strategies that drive growth. Forrester's unique insights are grounded in annual surveys of more than 675,000 consumers and business leaders worldwide, rigorous and objective methodologies, and the shared wisdom of our most innovative clients. Through proprietary research, data, custom consulting, exclusive executive peer groups, and events, the Forrester experience is about a singular and powerful purpose: to challenge the thinking of our clients to help them lead change in their organizations. For more information, visit <u>forrester.com</u>.

This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements include, but are not limited to, Forrester's financial guidance for the second quarter of and full-year 2018, statements about the success of operational improvements, and statements about Forrester's future financial performance and financial condition. These statements are based on Forrester's current plans and expectations and involve risks and uncertainties that could cause actual future activities and results of operations to be materially different from those set forth in the forward-looking statements. Important factors that could cause actual future activities and results to differ include, among others, Forrester's ability to retain and enrich memberships for its research products and services, demand for advisory and consulting services, technology spending, Forrester's ability to respond to business and economic conditions and market trends, Forrester's ability to develop and offer new products and services, the risks and challenges inherent in international business activities, competition and industry consolidation, the ability to attract and retain professional staff, Forrester's dependence on key personnel, Forrester's ability to realize the anticipated benefits from recent internal reorganizations, the possibility of network disruptions and security breaches, Forrester's ability to enforce and protect its intellectual property, and possible variations in Forrester's quarterly operating results. Dividend declarations are at the discretion of Forrester's board of directors, and plans for future dividends may be revised by the board at any time. Forrester undertakes no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information, please refer to Forrester's reports and filings with the Securities and Exchange Commission.

The consolidated statements of income and the table of key financial data are attached.

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Forrester Research, Inc. Consolidated Statements of Income

(Unaudited, In thousands, except per share data)

		Three Months Ended March 31,	
D	2018	2017	
Revenues: Research services	\$51,700	\$51,743	
Advisory services and events	26,049	\$51,745 25,451	
Total revenues	77,749	77,194	
Operating expenses:	//,/49	//,194	
Cost of services and fulfillment	34,105	31,396	
Selling and marketing	33,011	30,622	
General and administrative	10,739	10,170	
Depreciation	1,996	1,679	
Amortization of intangible assets	186	191	
Total operating expenses	80,037	74,058	
Income (loss) from operations	(2,288)	3,136	
Other income (expense), net	(118)	9	
Losses on investments	(25)	(203)	
Income (loss) before income taxes	(2,431)	2,942	
Income tax benefit	(698)	(88)	
Net income (loss)	\$ (1,733)	\$ 3,030	
Diluted income (loss) per common share	\$ (0.10)	\$ 0.16	
Diluted weighted average shares outstanding	18,036	18,536	
Basic income (loss) per common share	\$ (0.10)	\$ 0.17	
Basic weighted average shares outstanding	18,036	18,230	
Pro forma data (1):			
Income (loss) from operations	\$ (2,288)	\$ 3,136	
Amortization of intangible assets	186	191	
Stock-based compensation included in the following expense categories:			
Cost of services and fulfillment	1,020	1,197	
Selling and marketing	244	162	
General and administrative	699	690	
Pro forma income (loss) from operations	(139)	5,376	
Other income (expense), net	(118)	9	
Pro forma income (loss) before income taxes	(257)	5,385	
Income tax benefit under GAAP	(698)	(88)	
Tax effects of pro forma items (2)	528	915	
Adjustment to tax expense to reflect pro forma tax rate (3)	90	1,327	
Pro forma net income (loss)	<u>\$ (177)</u>	\$ 3,231	
Pro forma diluted income (loss) per share	<u>\$ (0.01)</u>	\$ 0.17	
Pro forma diluted weighted average shares outstanding	18,036	18,536	

(1) Forrester believes that pro forma financial results provide investors with consistent and comparable information to aid in the understanding of Forrester's ongoing business, and are also used by Forrester in making compensation decisions. Our pro forma presentation excludes amortization of acquisition-related intangible assets, stock-based compensation, net gains or losses from investments, as well as their related tax effects. We also utilized an assumed tax rate of 31% in 2018 and 40% in 2017, which excludes items such as any release of reserves for uncertain tax positions established in prior years and the effect of any adjustments related to the filing of prior year tax returns. The pro forma data does not purport to be prepared in accordance with Accounting Principles Generally Accepted in the United States.

(2) The tax effect of adjusting items is based on the accounting treatment and rate for the jurisdiction of each item.

(3) To compute pro forma net income, we apply a pro forma effective tax rate of 31% in 2018 and 40% in 2017.

Forrester Research, Inc. Key Financial Data

(Unaudited, dollars in thousands)

	March 31, 2018	Dec	cember 31, 2017
Balance sheet data:			
Cash, cash equivalents and marketable investments	\$136,331	\$	134,123
Accounts receivable, net	\$ 62,154	\$	70,023
Deferred revenue	\$155,425	\$	145,207
	Mar 2018	rch 31,	2017
Cash flow data:	2018	rch 31,	2017
Net cash provided by operating activities		rch 31, \$	2017 19,454
	2018	rch 31, 	
Net cash provided by operating activities	2018 \$ 7,805	\$	19,454

	As of March 31,	March 31,	
	2018	2017	
Metrics:			
Agreement value	\$246,400 \$	236,600	
Client retention	75%	74%	
Dollar retention	88%	87%	
Enrichment	98%	94%	
Number of clients	2,349	2,427	

Headcount:	As <u>Marc</u> 2018	
Total headcount	1,379	1,375
Products and advisory services staff	524	512
Sales force	519	535