
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(D) OF
THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of Earliest Event Reported): April 25, 2012

FORRESTER RESEARCH, INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction
of incorporation)

000-21433
(Commission File Number)

04-2797789
(I.R.S. Employer
Identification Number)

60 Acorn Park Drive
Cambridge, Massachusetts 02140
(Address of principal executive offices, including zip code)

(617) 613-6000
(Registrant's telephone number, including area code)

N/A

(Former Name or Former Address, if Changes since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

The information contained in this current report on Form 8-K is furnished pursuant to Item 2.02 of Form 8-K “Results of Operations and Financial Condition”. This information and the exhibits hereto are being furnished and shall not be deemed to be “filed” for the purposes of Section 18 of, or otherwise regarded as filed under, the Securities Exchange Act of 1934, as amended. The information contained in this report shall not be incorporated by reference into any filing of Forrester Research, Inc. with the SEC, whether made before or after the date hereof, regardless of any general incorporation language in such filings.

On April 25, 2012, Forrester Research, Inc. issued a press release announcing its financial results for the quarter ended March 31, 2012.

Forrester believes that pro forma financial results provide investors with consistent and comparable information to aid in the understanding of Forrester’s ongoing business. Forrester uses pro forma financial information to manage its business, including use of pro forma financial results as the basis for setting targets for various compensation programs. Our pro forma presentation excludes the following, as well as their related tax effects:

Amortization of intangibles—we exclude the effect of the amortization of intangibles from our pro forma results in order to more consistently present our ongoing results of operations.

Gains and losses from investments—we have consistently excluded both gains and losses related to our investments in non-marketable securities and sales of marketable securities from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

Stock-based compensation expense—we exclude stock-based compensation from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

Reorganization costs associated with the Company’s January 2012 sales force realignment are not included in our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

Acquisition and integration related costs are not included in our pro forma results in order to more consistently present our ongoing results of operations.

Duplicate lease costs represent costs for replacement facilities for the period of time prior to the Company utilizing the new facility for operations. Duplicate lease costs are excluded from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

However, these measures should be considered in addition to, not as a substitute for, or superior to, operating income or other measures of financial performance prepared in accordance with generally accepted accounting principles as more fully discussed in our financial statements and filings with the Securities and Exchange Commission.

ITEM 8.01 OTHER EVENTS.

On April 25, 2012, the Company also announced that its Board of Directors has approved a regular quarterly cash dividend of \$0.14 per share, to be paid on June 20, 2012 to shareholders of record on June 6, 2012.

ITEM 9.01 FINANCIAL STATEMENTS AND EXHIBITS

(d) Exhibits

99.1 Press Release dated April 25, 2012 with respect to financial results for the quarter ended March 31, 2012 and the approval of a quarterly cash dividend.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FORRESTER RESEARCH, INC.

By: /s/ Michael A. Doyle

Name: Michael A. Doyle

Title: Chief Financial Officer and Treasurer

Date: April 25, 2012

EXHIBIT INDEX

<u>Exhibit</u>	<u>Description</u>	<u>Page</u>
99.1	Press Release dated April 25, 2012	5



Forrester Research Reports First-Quarter Financial Results
Board Of Directors Declares Quarterly Dividend

Cambridge, Mass., April 25, 2012 . . . Forrester Research, Inc. (Nasdaq: FORR) today announced its 2012 first-quarter financial results.

First-Quarter Financial Performance

- Total revenues were \$70.3 million for the first quarter of 2012, compared with \$65.7 million for the first quarter of last year.
- On a GAAP basis, net income was \$3.2 million, or \$0.14 per diluted share, for the first quarter of 2012, compared with net income of \$2.9 million, or \$0.13 per diluted share, for the same period last year.
- On a pro forma basis, net income was \$5.1 million, or \$0.22 per diluted share, for the first quarter of 2012, which reflects a pro forma effective tax rate of 39%. Pro forma net income excludes stock-based compensation of \$1.3 million, amortization of \$0.6 million of acquisition-related intangible assets, \$1.3 million of reorganization costs, and net investment gains of \$0.1 million. This compares with pro forma net income of \$4.8 million, or \$0.21 per diluted share, for the same period in 2011, which reflects a pro forma tax rate of 40%. Pro forma net income for the first quarter of 2011 excludes stock-based compensation of \$1.4 million, amortization of \$0.7 million of acquisition-related intangible assets, \$1.5 million of duplicate lease costs, \$0.4 million of acquisition costs, and net investment gains of \$0.6 million.

A reconciliation of GAAP results to pro forma results may be found in the attached financial tables.

“Revenue for the quarter was in line with expectations, while operating margin and earnings per share exceeded guidance,” said George F. Colony, Forrester’s chairman and chief executive officer. “Clients are providing positive feedback regarding the realignment of our sales force and the innovative and differentiated client-facing experiences we’re investing in.”

Forrester is providing second-quarter 2012 financial guidance as follows:

Second-Quarter 2012 (GAAP):

- Total revenues of approximately \$78.5 million to \$81.5 million.
- Operating margin of approximately 12.0% to 14.0%.

- Other income, net of approximately \$0.2 million.
- An effective tax rate of 39%.
- Diluted earnings per share of approximately \$0.26 to \$0.30.

Second-Quarter 2012 (Pro Forma):

Pro forma financial guidance for the second quarter of 2012 excludes stock-based compensation expense of \$1.0 million to \$1.2 million, amortization of acquisition-related intangible assets of approximately \$0.6 million, reorganization costs of \$0.1 million to \$0.2 million and any investment gains or losses.

- Pro forma operating margin of approximately 14.5% to 16.5%.
- Pro forma effective tax rate of 39%.
- Pro forma diluted earnings per share of approximately \$0.30 to \$0.34.

Our full-year 2012 guidance is as follows:

Full-Year 2012 (GAAP):

- Total revenues of approximately \$308.0 million to \$316.0 million.
- Operating margin of approximately 11.0% to 12.0%.
- Other income, net of approximately \$0.8 million.
- An effective tax rate of 39%.
- Diluted earnings per share of approximately \$0.94 to \$1.00.

Full-Year 2012 (Pro Forma):

Pro forma financial guidance for full-year 2012 excludes stock-based compensation expense of \$4.5 million to \$5.0 million, amortization of acquisition-related intangible assets of approximately \$2.4 million, reorganization costs of \$1.4 million to \$1.5 million, and any investment gains or losses.

- Pro forma operating margin of approximately 14.0% to 15.0%.
- Pro forma effective tax rate of 39%.
- Pro forma diluted earnings per share of approximately \$1.16 to \$1.22.

Quarterly Dividend

Forrester also announced today that its Board of Directors has approved a quarterly dividend of \$0.14 per share payable June 20, 2012, to shareholders of record on June 6, 2012.

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About Forrester Research

Forrester Research, Inc. (Nasdaq: FORR) is an independent research company that provides pragmatic and forward-thinking advice to global leaders in business and technology. Forrester works with professionals in 19 roles at major companies providing proprietary research, customer insight, consulting, events, and peer-to-peer executive programs. For more than 28 years, Forrester has been making IT, marketing, and technology industry leaders successful every day. For more information, visit www.forrester.com.

This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements include, but are not limited to, Forrester's financial guidance for the second quarter of and full-year 2012. These statements are based on Forrester's current plans and expectations and involve risks and uncertainties that could cause actual future activities and results of operations to be materially different from those set forth in the forward-looking statements. Important factors that could cause actual future activities and results to differ include, among others, Forrester's ability to retain and enrich memberships for its research products and services, technology spending, Forrester's ability to respond to business and economic conditions and market trends, the risks and challenges inherent in international business activities, competition and industry consolidation, the ability to attract and retain professional staff, Forrester's dependence on key personnel, and possible variations in Forrester's quarterly operating results. Forrester undertakes no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information, please refer to Forrester's reports and filings with the Securities and Exchange Commission.

The consolidated statements of income and the table of selected balance sheet and cash flow data are attached.

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Forrester Research, Inc.**Consolidated Statements of Income**

(Unaudited, in thousands, except per share data)

	Three Months Ended March 31,	
	2012	2011
Revenues:		
Research services	\$49,760	\$44,547
Advisory services and other	20,500	21,195
Total revenues	<u>70,260</u>	<u>65,742</u>
Operating expenses:		
Cost of services and fulfillment	26,938	25,498
Selling and marketing	25,133	25,465
General and administrative	9,611	8,918
Depreciation	1,993	970
Amortization of intangible assets	614	693
Reorganization costs	1,343	—
Total operating expenses	<u>65,632</u>	<u>61,544</u>
Income from operations	4,628	4,198
Other income (expense), net	409	(109)
Gains on investments, net	59	582
Income before income taxes	5,096	4,671
Income tax provision	1,915	1,760
Net Income	<u>\$ 3,181</u>	<u>\$ 2,911</u>
Diluted income per share	<u>\$ 0.14</u>	<u>\$ 0.13</u>
Diluted weighted average shares outstanding	<u>23,173</u>	<u>23,252</u>
Basic income per share	<u>\$ 0.14</u>	<u>\$ 0.13</u>
Basic weighted average shares outstanding	<u>22,738</u>	<u>22,713</u>
Pro forma data (1):		
Income from operations	\$ 4,628	\$ 4,198
Amortization of intangible assets	614	693
Duplicate lease costs	—	1,463
Reorganization costs	1,343	—
Acquisition and integration costs	—	371
Stock-based compensation included in the following expense categories:		
Cost of services and fulfillment	653	615
Selling and marketing	224	339
General and administrative	446	484
Pro forma income from operations	7,908	8,163
Other income (expense), net	409	(109)
Pro forma income before income taxes	8,317	8,054
Pro forma income tax provision	3,244	3,222
Pro forma net income	<u>\$ 5,073</u>	<u>\$ 4,832</u>
Pro forma diluted income per share	<u>\$ 0.22</u>	<u>\$ 0.21</u>
Diluted weighted average shares outstanding	<u>23,173</u>	<u>23,252</u>

- (1) Forrester believes that pro forma financial results provide investors with consistent and comparable information to aid in the understanding of Forrester's ongoing business, and are also used by Forrester in making compensation decisions. Our pro forma presentation excludes amortization of acquisition-related intangible assets, duplicate lease costs, costs associated with acquisition and integration activities, stock-based compensation, reorganization costs and net gains or losses from investments, as well as their related tax effects. The pro forma data does not purport to be prepared in accordance with Accounting Principles Generally Accepted in the United States.

Forrester Research, Inc.**Consolidated Balance Sheet and Cash Flow Data**

(Unaudited, in thousands)

	<u>March 31,</u> <u>2012</u>	<u>December</u> <u>31, 2011</u>
Balance sheet data:		
Cash, cash equivalents and marketable investments	\$252,873	\$227,603
Accounts receivable, net	\$ 52,249	\$ 81,378
Deferred revenue	\$151,708	\$147,887
	Three Months Ended March 31,	
	<u>2012</u>	<u>2011</u>
Cash flow data:		
Net cash provided by operating activities	\$ 34,886	\$ 32,161
Purchases of property and equipment	\$ (2,418)	\$ (10,711)
Repurchases of common stock	\$ (7,700)	\$ (8,567)
Dividend paid	\$ (3,195)	\$ —