## SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

## FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of Earliest Event Reported): October 25, 2016

# FORRESTER RESEARCH, INC.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 000-21433 (Commission File Number) 04-2797789 (I.R.S. Employer Identification Number)

60 Acorn Park Drive Cambridge, Massachusetts 02140 (Address of principal executive offices, including zip code)

(617) 613-6000

(Registrant's telephone number, including area code)

N/A

(Former Name or Former Address, if Changes since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Page 1 of 5 Exhibit Index appears on Page 5

#### ITEM 2.02. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

The information contained in this current report on Form 8-K is furnished pursuant to Item 2.02 of Form 8-K "Results of Operations and Financial Condition". This information and the exhibits hereto are being furnished and shall not be deemed to be "filed" for the purposes of Section 18 of, or otherwise regarded as filed under, the Securities Exchange Act of 1934, as amended. The information contained in this report shall not be incorporated by reference into any filing of Forrester Research, Inc. with the SEC, whether made before or after the date hereof, regardless of any general incorporation language in such filings.

On October 26, 2016, Forrester Research, Inc. issued a press release announcing its financial results for the quarter and nine months ended September 30, 2016.

Forrester believes that pro forma financial results provide investors with consistent and comparable information to aid in the understanding of Forrester's ongoing business. Forrester uses pro forma financial information to manage its business, including use of pro forma financial results as the basis for setting targets for various compensation programs. Our pro forma presentation excludes the following, as well as their related tax effects:

Amortization of intangibles—we exclude the effect of the amortization of intangibles from our pro forma results in order to more consistently present our ongoing results of operations.

Gains and losses from investments—we have consistently excluded both gains and losses related to our investments in non-marketable securities and sales of marketable securities from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

Stock-based compensation expense—we exclude stock-based compensation from our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

Reorganization costs associated with the Company's reductions in force are not included in our pro forma results in order to keep quarter-over-quarter and year-over-year comparisons consistent.

However, these measures should be considered in addition to, not as a substitute for, or superior to, operating income or other measures of financial performance prepared in accordance with generally accepted accounting principles as more fully discussed in our financial statements and filings with the Securities and Exchange Commission.

## ITEM 8.01 Other Events.

On October 26, 2016, the Company announced that its Board of Directors has authorized a \$25 million increase in the Company's stock repurchase program, bringing the total available authorization to approximately \$62 million. The shares may be purchased in the open market or privately negotiated transactions.

On October 26, 2016, the Company announced that its Board of Directors has approved a regular quarterly cash dividend of \$0.18 per share, to be paid on December 21, 2016 to shareholders of record on December 7, 2016.

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## ITEM 9.01 FINANCIAL STATEMENTS AND EXHIBITS

(d) Exhibits

99.1 Press Release dated October 26, 2016 with respect to financial results for the quarter and nine months ended September 30, 2016, an increase in the Company's stock repurchase authorization, and the approval of a quarterly cash dividend.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

## FORRESTER RESEARCH, INC.

By /s/ Michael A. Doyle

Name:Michael A. DoyleTitle:Chief Financial Officer

Date: October 26, 2016

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Exhibit Description

99.1 Press Release dated October 26, 2016

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#### Forrester Research Reports 2016 Third-Quarter Financial Results; Increases Share Repurchase Authorization By \$25 Million

**Cambridge, Mass., October 26, 2016**... Forrester Research, Inc. (Nasdaq: FORR) today announced its 2016 third-quarter financial results. The company also announced that its board of directors authorized a \$25 million increase in the company's stock repurchase program, bringing the total available repurchase authorization to approximately \$62 million.

#### **Third-Quarter Financial Performance**

Total revenues were \$77.4 million for the third quarter of 2016, compared with \$74.8 million for the third quarter of 2015. Research revenues increased 1%, and advisory services and events revenues increased 10%, compared with the third quarter of 2015.

On a GAAP basis, net income was \$3.1 million, or \$0.17 per diluted share, for the third quarter of 2016, compared with net income of \$4.5 million, or \$0.25 per diluted share, for the same period in 2015.

On a pro forma basis, net income was \$6.0 million, or \$0.32 per diluted share, for the third quarter of 2016, which reflects a pro forma effective tax rate of 40%. Pro forma net income excludes stock-based compensation of \$2.0 million, amortization of acquisition-related intangible assets of \$0.2 million, and net investment losses of \$1.1 million. This compares with pro forma net income of \$5.5 million, or \$0.30 per diluted share, for the same period in 2015, which reflects a pro forma tax rate of 38%. Pro forma net income for the third quarter of 2015 excludes stock-based compensation of \$2.2 million, amortization of acquisition-related intangible assets of \$0.2 million, reorganization costs of \$0.9 million, and net investment gains of \$0.2 million.

"We are pleased with our ongoing transition to the age of the customer strategy, but this voyage continues to be less predictable than we would like," said George F. Colony, Forrester's chairman and chief executive officer. "In Q3, the company's EPS and margin exceeded guidance, while revenue fell short. Just as timing in nonsyndicated solutions helped us overperform in Q2, this factor attenuated revenue in Q3. We remain positive on short- and long-term growth as we ramp our sales teams and continue to refine our products to help clients thrive in the era of empowered customers."

Forrester is providing fourth-quarter 2016 financial guidance as follows:

Fourth-Quarter 2016 (GAAP):

- Total revenues of approximately \$80.5 million to \$84.5 million.
- Operating margin of approximately 5.5% to 7.5%.

- Other income (expense), net of zero.
- An effective tax rate of 40%.
- Diluted earnings per share of approximately \$0.15 to \$0.20.

## Fourth-Quarter 2016 (Pro Forma):

Pro forma financial guidance for the fourth quarter of 2016 excludes stock-based compensation expense of \$2.0 million to \$2.4 million, amortization of acquisition-related intangible assets of approximately \$0.2 million, and any investment gains or losses.

- Pro forma operating margin of approximately 8.5% to 10.5%.
- Pro forma effective tax rate of 40%.
- Pro forma diluted earnings per share of approximately \$0.22 to \$0.27.

#### Our full-year 2016 guidance is as follows:

## Full-Year 2016 (GAAP):

- Total revenues of approximately \$323.0 million to \$327.0 million.
- Operating margin of approximately 8.0% to 9.0%.
- Other income, net of \$0.4 million.
- An effective tax rate of 43%.
- Diluted earnings per share of approximately \$0.80 to \$0.85.

## Full-Year 2016 (Pro Forma):

Pro forma financial guidance for full-year 2016 excludes stock-based compensation expense of \$7.7 million to \$8.1 million, reorganization costs of approximately \$1.0 million, amortization of acquisition-related intangible assets of approximately \$0.8 million, and any investment gains or losses.

- Pro forma operating margin of approximately 11.0% to 12.0%.
- Pro forma effective tax rate of 40%.
- Pro forma diluted earnings per share of approximately \$1.19 to \$1.24.

## **Quarterly Dividend**

Forrester also announced today that its board of directors has approved a quarterly cash dividend of \$0.18 per share, payable December 21, 2016, to shareholders of record on December 7, 2016.

#### **About Forrester Research**

Forrester Research is one of the most influential research and advisory firms in the world. We work with business and technology leaders to develop customer-obsessed strategies that drive growth. Forrester's unique insights are grounded in annual surveys of more than 500,000 consumers and business leaders worldwide, rigorous and objective methodologies, and the shared wisdom of our most innovative clients. Through proprietary research, data, custom consulting, exclusive executive peer groups, and events, the Forrester experience is about a singular and powerful purpose: to challenge the thinking of our clients to help them lead change in their organizations. For more information, visit <u>forrester.com</u>.

This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements include, but are not limited to, Forrester's financial guidance for the fourth quarter of and full-year 2016, statements about the success of operational improvements, and statements about Forrester's future financial performance and financial condition. These statements are based on Forrester's current plans and expectations and involve risks and uncertainties that could cause actual future activities and results of operations to be materially different from those set forth in the forward-looking statements. Important factors that could cause actual future activities and results to differ include, among others, Forrester's ability to retain and enrich memberships for its research products and services, demand for advisory and consulting services, technology spending, Forrester's ability to respond to business and economic conditions and market trends, Forrester's ability to develop and offer new products and services, the risks and challenges inherent in international business activities, competition and industry consolidation, the ability to attract and retain professional staff, Forrester's dependence on key personnel, Forrester's ability to realize the anticipated benefits from recent internal reorganizations, the possibility of network disruptions and security breaches, Forrester's ability to enforce and protect its intellectual property, the amount and timing of the repurchase of Forrester stock and possible variations in Forrester's quarterly operating results. Dividend declarations are at the discretion of Forrester's board of directors, and plans for future dividends may be revised by the board at any time. Forrester undertakes no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information, please refer to Forrester's reports and filings with the Securities and Ex

The consolidated statements of income and the table of key financial data are attached.

Contact:

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## Forrester Research, Inc.

## **Consolidated Statements of Income**

(Unaudited, In thousands, except per share data)	Three Months Ended		Nine Months Ended		
	Septem	September 30,		September 30,	
Revenues:	2016	2015	2016	2015	
Research services	\$52,727	\$52,205	\$160,998	\$156,667	
Advisory services and events	24,700	22,548	81,651	76,084	
Total revenues	77,427	74,753	242,649	232,751	
Operating expenses:					
Cost of services and fulfillment	29,889	29,222	95,429	92,543	
Selling and marketing	27,751	27,460	87,490	85,572	
General and administrative	10,086	9,530	30,359	28,564	
Depreciation	1,941	2,048	5,982	6,251	
Amortization of intangible assets	208	224	627	669	
Reorganization costs	<u> </u>	928	1,026	4,433	
Total operating expenses	69,875	69,412	220,913	218,032	
Income from operations	7,552	5,341	21,736	14,719	
Other income, net	229	159	374	342	
Gains (losses) on investments, net	(1,085)	245	(1,139)	236	
Income before income taxes	6,696	5,745	20,971	15,297	
Income tax provision	3,584	1,295	9,110	5,321	
Net income	\$ 3,112	\$ 4,450	\$ 11,861	\$ 9,976	
Diluted income per common share	\$ 0.17	\$ 0.25	\$ 0.65	\$ 0.55	
Diluted weighted average shares outstanding	18,435	18,065	18,168	18,231	
Basic income per common share	\$ 0.17	\$ 0.25	\$ 0.66	\$ 0.55	
Basic weighted average shares outstanding	18,062	17,892	17,896	17,986	
Pro forma data (1):					
Income from operations	\$ 7,552	\$ 5,341	\$ 21,736	\$ 14,719	
Amortization of intangible assets	208	224	627	669	
Reorganization costs	—	928	1,026	4,433	
Stock-based compensation included in the following expense categories:	1 077	1 102	0.1.41	2 210	
Cost of services and fulfillment	1,077	1,183	3,141	3,218	
Selling and marketing General and administrative	272 622	331 710	695 1 805	754 1,913	
			1,895		
Pro forma income from operations	9,731	8,717	29,120	25,706	
Other income, net	229	159	374	342	
Pro forma income before income taxes	9,960	8,876	29,494	26,048	
Pro forma income tax provision	3,984	3,373	11,798	9,898	
Pro forma net income	\$ 5,976	\$ 5,503	\$ 17,696	\$ 16,150	
Pro forma diluted income per share	\$ 0.32	\$ 0.30	\$ 0.97	\$ 0.89	
Pro forma diluted weighted average shares outstanding	18,435	18,065	18,168	18,231	

(1) Forrester believes that pro forma financial results provide investors with consistent and comparable information to aid in the understanding of Forrester's ongoing business, and are also used by Forrester in making compensation decisions. Our pro forma presentation excludes amortization of acquisition-related intangible assets, stock-based compensation, reorganization costs and net gains or losses from investments, as well as their related tax effects. The pro forma data does not purport to be prepared in accordance with Accounting Principles Generally Accepted in the United States.

## Forrester Research, Inc. Key Financial Data

(Unaudited, dollars in thousands)

Balance sheet data:	September 30, 2016	December 31, 2015
Cash, cash equivalents and marketable investments	\$ 133,240	\$ 101,106
Accounts receivable, net	\$ 36,024	\$ 67,355
Deferred revenue	\$ 126,178	\$ 140,676

		Nine Months Ended September 30,	
	2016	2015	
Cash flow data:			
Net cash provided by operating activities	\$35,891	\$ 28,218	
Purchases of property and equipment	\$ (3,334)	\$ (2,316)	
Repurchases of common stock	\$ —	\$(18,639)	
Dividends paid	\$ (9,696)	\$ (9,163)	

		As of September 30,		
	2016	2015		
Metrics:				
Agreement value	\$241,100	\$233,300		
Client retention	76%	80%		
Dollar retention	88%	91%		
Enrichment	95%	97%		
Number of clients	2,482	2,482		

	As of September 30,	
	2016	2015
Headcount:		
Total headcount	1,332	1,321
Research and consulting staff	488	491
Sales staff	514	513