

FORM 10-Q

(MARK ONE)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934.

FOR THE QUARTERLY PERIOD ENDED JUNE 30, 2010

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES EXCHANGE ACT OF 1934.

COMMISSION FILE NUMBER: 000-21433

FORRESTER RESEARCH, INC.

(Exact name of registrant as specified in its charter)

DELAWARE
(State or other jurisdiction of
incorporation or organization)

04-2797789
(I.R.S. Employer
Identification Number)

400 TECHNOLOGY SQUARE
CAMBRIDGE, MASSACHUSETTS
(Address of principal executive
offices)

02139
(Zip Code)

Registrant's telephone number, including area code: (617) 613- 6000

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Small reporting company
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes No

As of August 3, 2010, 22,557,271 shares of the registrant's common stock were outstanding.

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PART I. FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

FORRESTER RESEARCH, INC.
CONSOLIDATED BALANCE SHEETS
(In thousands, except per share data)

	June 30, 2010 (Unaudited)	December 31, 2009
ASSETS		
Current Assets:		
Cash and cash equivalents	\$ 143,912	\$ 97,805
Marketable investments (Note 3)	132,998	152,037
Accounts receivable, net	39,774	67,436
Deferred income taxes	5,514	5,276
Deferred commissions	9,105	9,631
Prepaid expenses and other current assets	12,469	8,616
Total current assets	343,772	340,801
Long-term marketable securities (Note 3)	10,072	9,950
Restricted cash	14,877	16,770
Property and equipment, net	6,352	5,823
Deferred income taxes	10,111	10,323
Goodwill	67,614	68,314
Intangible assets, net	10,298	12,108
Non-marketable investments (Note 4)	5,860	5,546
Other assets	495	561
Total assets	<u>\$ 469,451</u>	<u>\$ 470,196</u>
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current Liabilities:		
Accounts payable	\$ 3,424	\$ 2,078
Accrued expenses	25,044	30,168
Deferred revenue	108,534	117,888
Total current liabilities	137,002	150,134
Non-current liabilities	7,195	8,117
Total liabilities	<u>144,197</u>	<u>158,251</u>
Stockholders' Equity (Note 7):		
Preferred stock, \$.01 par value		
Authorized — 500 shares, issued and outstanding — none	—	—
Common stock, \$.01 par value		
Authorized — 125,000 shares		
Issued — 29,727 and 29,362 as of June 30, 2010 and December 31, 2009, respectively		
Outstanding — 22,540 and 22,334 as of June 30, 2010 and December 31, 2009, respectively	297	294
Additional paid-in capital	336,506	325,207
Retained earnings	142,233	129,559
Treasury stock — 7,187 and 7,028 as of June 30, 2010 and December 31, 2009, respectively, at cost	(146,252)	(141,250)
Accumulated other comprehensive loss	(7,530)	(1,865)
Total stockholders' equity	325,254	311,945
Total liabilities and stockholders' equity	<u>\$ 469,451</u>	<u>\$ 470,196</u>

The accompanying notes are an integral part of these consolidated financial statements.

FORRESTER RESEARCH, INC.
CONSOLIDATED STATEMENTS OF INCOME
(In thousands, except per share data)

	<u>Three Months Ended June 30,</u>		<u>Six Months Ended June 30,</u>	
	<u>2010</u>	<u>2009</u>	<u>2010</u>	<u>2009</u>
	(Unaudited)		(Unaudited)	
Revenues:				
Research services	\$40,752	\$39,025	\$ 80,168	\$ 78,075
Advisory services and other	<u>23,901</u>	<u>22,553</u>	<u>43,665</u>	<u>39,910</u>
Total revenues	<u>64,653</u>	<u>61,578</u>	<u>123,833</u>	<u>117,985</u>
Operating expenses:				
Cost of services and fulfillment	24,300	22,791	46,627	45,772
Selling and marketing	20,720	18,372	40,808	36,752
General and administrative	7,720	6,397	14,924	13,369
Depreciation	879	1,144	1,797	2,236
Amortization of intangible assets	905	656	1,810	1,312
Reorganization costs	—	—	—	3,141
Total operating expenses	<u>54,524</u>	<u>49,360</u>	<u>105,966</u>	<u>102,582</u>
Income from operations	10,129	12,218	17,867	15,403
Other income, net	1,148	453	2,223	1,722
Gains (losses) on investments, net	<u>27</u>	<u>(951)</u>	<u>452</u>	<u>(951)</u>
Income before income taxes	11,304	11,720	20,542	16,174
Income tax provision	4,402	5,568	7,868	7,391
Net income	<u>\$ 6,902</u>	<u>\$ 6,152</u>	<u>\$ 12,674</u>	<u>\$ 8,783</u>
Basic income per common share	<u>\$ 0.31</u>	<u>\$ 0.27</u>	<u>\$ 0.56</u>	<u>\$ 0.38</u>
Diluted income per common share	<u>\$ 0.30</u>	<u>\$ 0.27</u>	<u>\$ 0.55</u>	<u>\$ 0.38</u>
Basic weighted average common shares outstanding	<u>22,517</u>	<u>22,703</u>	<u>22,453</u>	<u>22,824</u>
Diluted weighted average common shares outstanding	<u>23,135</u>	<u>22,944</u>	<u>23,006</u>	<u>23,025</u>

The accompanying notes are an integral part of these consolidated financial statements.

FORRESTER RESEARCH, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS
(In thousands)

	<u>Six Months Ended June 30,</u>	
	<u>2010</u>	<u>2009</u>
	(Unaudited)	
Cash flows from operating activities:		
Net income	\$ 12,674	\$ 8,783
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and asset write-offs	1,797	2,236
Amortization of intangible assets	1,810	1,312
Net (gains) losses from investments	(452)	951
Deferred income taxes	(660)	93
Stock-based compensation	2,529	3,493
Amortization of premium on investments	972	572
Foreign currency (gains) losses	(849)	216
Other non-cash items	99	—
Changes in assets and liabilities, net of acquisitions		
Accounts receivable	26,220	28,566
Deferred commissions	526	2,709
Prepaid expenses and other current assets	(4,367)	3,769
Accounts payable	1,382	(1,316)
Accrued expenses	(2,927)	(5,486)
Deferred revenue	(6,404)	(16,532)
Net cash provided by operating activities	<u>32,350</u>	<u>29,366</u>
Cash flows from investing activities:		
Acquisitions	(1,660)	(752)
Purchases of property and equipment	(2,442)	(2,790)
Purchases of marketable investments	(61,000)	(402,716)
Proceeds from sales and maturities of marketable investments	78,547	348,604
Decrease in restricted cash	1,893	—
Other investing activity	162	361
Net cash provided by (used in) investing activities	<u>15,500</u>	<u>(57,293)</u>
Cash flows from financing activities:		
Proceeds from issuance of common stock under employee equity incentive plans and employee stock purchase plan	8,292	1,982
Excess tax benefits from stock-based compensation	260	—
Repurchases of common stock	(5,002)	(10,023)
Net cash provided by (used in) financing activities	<u>3,550</u>	<u>(8,041)</u>
Effect of exchange rate changes on cash and cash equivalents	(5,293)	507
Net increase (decrease) in cash and cash equivalents	46,107	(35,461)
Cash and cash equivalents, beginning of period	97,805	129,478
Cash and cash equivalents, end of period	<u>\$143,912</u>	<u>\$ 94,017</u>

The accompanying notes are an integral part of these consolidated financial statements.

FORRESTER RESEARCH, INC.
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Note 1 — Interim Consolidated Financial Statements

Basis of Presentation

The accompanying unaudited interim consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") for interim financial information and pursuant to the rules and regulations of the Securities and Exchange Commission ("SEC") for reporting on Form 10-Q. Accordingly, certain information and footnote disclosures required for complete financial statements are not included herein. The year-end balance sheet data was derived from audited financial statements, but does not include all disclosures required by accounting principles generally accepted in the United States of America. It is recommended that these financial statements be read in conjunction with the consolidated financial statements and related notes that appear in the Forrester Research, Inc. ("Forrester") Annual Report on Form 10-K for the year ended December 31, 2009. In the opinion of management, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation of the financial position, results of operations, and cash flows as of the dates and for the periods presented have been included. The results of operations for the three and six months ended June 30, 2010 may not be indicative of the results for the year ending December 31, 2010, or any other period.

Reclassifications

Certain costs within the line items "costs of services and fulfillment" and "selling and marketing" have been reclassified in the prior year's consolidated financial statements to properly reflect the nature of those costs. The reclassification did not have an effect on total operating expenses or income from operations.

Note 2 — Acquisitions

Forrester Middle East FZ-LLC

On January 22, 2009, Forrester acquired all of the outstanding share capital of Forrester Middle East FZ-LLC (FME), a Dubai, UAE based reseller of Forrester's products that also offered consulting services to local customers, to expand the Company's direct geographical presence in the area. The total purchase price was approximately \$1.1 million of which approximately \$0.6 million was paid on the acquisition date, \$0.2 million was paid in the three months ended June 30, 2009 and \$0.3 million was contingent upon the acquired company meeting certain financial metrics in 2009, which were not met and accordingly the final \$0.3 million was not required to be paid by Forrester. The results of FME's operations, which were not material to the consolidated financial statements, have been included in Forrester's consolidated financial statements since January 22, 2009, with the revenue included within the client group segment to which it relates. Pro forma financial information has not been provided as it is not material to the consolidated results of operations.

Strategic Oxygen

On December 1, 2009, Forrester acquired the Strategic Oxygen business to further support Forrester's syndicated business model and the Company's role-based strategy. The total purchase price was approximately \$7.3 million, of which approximately \$4.6 million was paid on the acquisition date, \$0.5 million was paid in February 2010 and \$0.4 million is payable in June 2011 subject to reduction for indemnification claims. The remaining purchase price of \$1.8 million represented contingent purchase price valued as of December 1, 2009, which was subject to adjustment based on the achievement of certain financial metrics related to the acquired business. Of the \$1.8 million contingent purchase price, \$0.2 million was paid in December 2009 and \$1.2 million was paid in February 2010 as full consideration. At December 31, 2009, the Company maintained approximately \$2.0 million in an escrow account classified as restricted cash in the Consolidated Balance Sheets related to the contingent purchase price. The balance of the escrow account was fully released as of March 31, 2010. The Company recorded a credit of approximately \$0.5 million within general and administrative expense during the three months ended March 31, 2010 as a result of a reduction in the estimated amount of contingent purchase price from December 31, 2009 to the final calculation date. The results of Strategic Oxygen, which were not material to the consolidated financial statements, have been included in Forrester's consolidated financial statements since December 1, 2009 in the Technology Industry Client Group segment. Pro forma financial information has not been provided as it is not material to the consolidated results of operations.

An agreement existed between an employee of Strategic Oxygen, who became an employee of Forrester upon the closing of the acquisition, and the seller of Strategic Oxygen that provided for an allocation of a portion of the contingent consideration from the seller to the employee. The contingent consideration was earned by the seller based upon the

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financial performance of Strategic Oxygen for a short period of time subsequent to the acquisition. Forrester was not a party to this agreement; however, this payment in the amount of \$0.2 million paid to Forrester's employee by the seller is considered to have resulted in services that benefited Forrester, and therefore the payment was required to be recorded as a non-cash compensation expense, within general and administrative expense, by Forrester and as a capital contribution to Forrester by the seller.

Note 3 — Marketable Investments

The following table summarizes the Company's marketable investments:

	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Market Value
June 30, 2010				
<i>Available-for-sale securities</i>				
State and municipal obligations	\$ 25,057	\$ 121	\$ (3)	25,175
Federal agency and corporate obligations	102,135	429	(166)	102,398
Total short-term available-for-sale securities	127,192	550	(169)	127,573
Non-UBS ARS, long-term	11,000	—	(928)	10,072
Total available-for-sale securities	138,192	550	(1,097)	137,645
<i>Trading securities</i>				
UBS ARS	5,425	—	(487)	4,938
UBS Right	—	487	—	487
Total securities	<u>\$143,617</u>	<u>\$ 1,037</u>	<u>\$ (1,584)</u>	<u>\$143,070</u>
	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Market Value
December 31, 2009				
<i>Available-for-sale securities</i>				
State and municipal obligations	\$ 45,392	\$ 482	\$ (2)	\$ 45,872
Federal agency and corporate obligations	73,992	498	—	74,490
Total short-term available-for-sale securities	119,384	980	(2)	120,362
Non-UBS ARS	11,000	—	(1,050)	9,950
Total available-for-sale securities	130,384	980	(1,052)	130,312
<i>Trading securities</i>				
UBS ARS	31,675	—	(2,100)	29,575
UBS Right	—	2,100	—	2,100
Total securities	<u>\$162,059</u>	<u>\$ 3,080</u>	<u>\$ (3,152)</u>	<u>\$161,987</u>

Realized gains and losses on securities are included in earnings and are determined using the specific identification method. Realized gains or losses on the sale of the Company's federal agency, state, municipal and corporate obligations were not material in the three or six months ended June 30, 2010 or 2009.

The following table summarizes the maturity periods of the marketable securities in the Company's portfolio as of June 30, 2010. In February 2008, certain auction rate securities ("ARS") that Forrester held experienced failed auctions that limited the liquidity of these securities. These auction failures have continued and based on current market conditions, it is likely that auction failures will continue. The following table reflects the ARS at their current auction reset dates. The actual contractual maturities of these investments were they not to reset would occur at various dates between 2022 and 2041.

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	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u> (in thousands)	<u>FY 2013</u>	<u>Total</u>
Federal agency and corporate obligations	\$ 14,576	\$50,013	\$34,217	\$ 3,592	\$102,398
Non- ARS state and municipal obligations	14,203	9,972	1,000	—	25,175
UBS ARS	4,938	—	—	—	4,938
Non-UBS ARS	10,072	—	—	—	10,072
UBS Right	487	—	—	—	487
Total short and long-term	<u>\$44,276</u>	<u>\$59,985</u>	<u>\$35,217</u>	<u>\$ 3,592</u>	<u>\$143,070</u>

The following table shows the gross unrealized losses and market value of Forrester's available-for-sale investments with unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position (in thousands):

	<u>As of June 30, 2010</u>			
	<u>Less Than 12 Months</u>		<u>12 Months or Greater</u>	
	<u>Market Value</u>	<u>Unrealized Losses</u>	<u>Market Value</u>	<u>Unrealized Losses</u>
State and municipal bonds	\$ 1,148	\$ 3	\$ —	\$ —
Federal agency and corporate obligations	39,023	166	—	—
Non-UBS ARS	—	—	10,072	928
Total	<u>\$40,171</u>	<u>\$ 169</u>	<u>\$10,072</u>	<u>\$ 928</u>

	<u>As of December 31, 2009</u>			
	<u>Less Than 12 Months</u>		<u>12 Months or Greater</u>	
	<u>Market Value</u>	<u>Unrealized Losses</u>	<u>Market Value</u>	<u>Unrealized Losses</u>
State and municipal bonds	\$ 1,148	\$ 2	\$ —	\$ —
Non-UBS ARS	9,950	1,050	—	—
Total	<u>\$11,098</u>	<u>\$ 1,052</u>	<u>\$ —</u>	<u>\$ —</u>

Fair Value

The Company measures certain financial assets at fair value on a recurring basis, including cash equivalents, available-for-sale securities and trading securities. The fair value of these financial assets have been classified as Level 1, 2 or 3 within the fair value hierarchy as described in the accounting standards for fair value measurements.

Level 1 — Fair value based on quoted prices in active markets for identical assets or liabilities.

Level 2 — Fair value based on inputs other than Level 1 inputs that are observable, either directly or indirectly, such as quoted prices for similar assets or liabilities; quoted prices in markets that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 — Fair value based on unobservable inputs that are supported by little or no market activity and such inputs are significant to the fair value of the assets or liabilities.

The following table represents the Company's fair value hierarchy for its financial assets (cash equivalents and investments) measured at fair value on a recurring basis as of June 30, 2010 and December 31, 2009 (in thousands):

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	As of June 30, 2010			Total
	Level 1	Level 2	Level 3	
Money market funds (1)	\$ 69,808	\$ —	\$ —	\$ 69,808
Federal agency and corporate obligations	—	102,398	—	102,398
State and municipal obligations	—	25,175	15,010	40,185
UBS Right	—	—	487	487
Total	\$ 69,808	\$ 127,573	\$ 15,497	\$ 212,878

	As of December 31, 2009			Total
	Level 1	Level 2	Level 3	
Money market funds (1)	\$ 50,472	\$ —	\$ —	\$ 50,472
Federal agency and corporate obligations	—	74,490	—	74,490
State and municipal obligations	—	45,872	39,525	85,397
UBS Right	—	—	2,100	2,100
Total	\$ 50,472	\$ 120,362	\$ 41,625	\$ 212,459

(1) Included in cash and cash equivalents.

Level 2 assets consist of the Company's entire portfolio of federal, state, municipal and corporate bonds, excluding those municipal bonds described below with an auction reset feature. Level 2 assets have been initially valued at the transaction price and subsequently valued, at the end of each reporting period, typically utilizing third party pricing services or other market observable data. The pricing services utilize industry standard valuation models, including both income and market based approaches and observable market inputs to determine value. These observable market inputs include reportable trades, benchmark yields, credit spreads, broker/dealer quotes, bids, offers, current spot rates and other industry and economic events.

Level 3 assets primarily consist of municipal bonds with an auction reset feature (ARS). Prior to 2008, the fair value of the ARS investments approximated par value due to the frequent resets through the auction process. While the Company continues to earn interest on its ARS investments at the contractual rate, these investments trade infrequently and therefore do not have a readily determinable market value. Accordingly, the estimated fair value of the ARS no longer approximates par value. At June 30, 2010, the Company held ARS with two investment advisors, both of which provided a valuation utilizing Level 3 inputs for the ARS investments. UBS AG (UBS), one of the Company's investment advisors, utilized a discounted cash flow approach to arrive at its valuation, which was corroborated by a separate and comparable discounted cash flow analysis prepared by the Company. The assumptions used in preparing the discounted cash flow model include estimates, based on data available at June 30, 2010, of interest rates, timing and amount of cash flows, credit and liquidity premiums, and expected holding periods of the ARS. The discounted cash flow technique was used to value the ARS investments, which have had limited market activity since the auction failures began in 2008. In November 2008, the Company accepted an offer (the "Right") from UBS entitling the Company to sell at par value ARS originally purchased from UBS (approximately \$5.4 million and \$31.7 million par value at June 30, 2010 and December 31, 2009, respectively) ("UBS ARS") at anytime during a two-year period from June 30, 2010 through July 2, 2012. The Company valued the Right as an asset using a discounted cash flow approach including estimates of interest rates, timing and amount of cash flow, adjusted for any bearer risk associated with UBS's financial ability to repurchase the ARS beginning June 30, 2010, based on data available at June 30, 2010. The combined fair value of the Right and the UBS ARS is equal to the par value of the UBS ARS. The remaining \$5.4 million of par value UBS ARS at June 30, 2010 were sold to UBS at par under the Right on July 1, 2010.

The other investment advisor provided a valuation at par value, which Forrester considered to be a Level 3 input based on the limited market activity. In addition to the valuation provided by the investment advisor, Forrester completed a valuation of the securities using a discounted cash flow model that included estimates of interest rates, timing and amount of cash flows, credit and liquidity premiums and expected holding periods of the securities. Forrester relied most heavily on its own valuation, based primarily on the lack of market activity in these securities, which resulted in an unrealized loss recorded in other comprehensive loss in the Consolidated Balance Sheets of \$0.9 million and \$1.1 million at June 30, 2010 and December 31, 2009, respectively. The Company believes that the loss is temporary due to the underlying credit rating of the securities and the fact that the Company does not intend to sell the securities and is not more likely than not to be required to sell the securities. The assumptions used in valuing the ARS are volatile and subject to change as the underlying sources of these assumptions and market conditions change.

The following table provides a summary of changes in fair value of the Company's Level 3 financial assets for the six months ended June 30, 2010 and 2009 (in thousands):

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	UBS Right	ARS
Balance at December 31, 2009	\$ 2,100	\$ 39,525
Sales/Maturities	—	(26,250)
Total gains (losses):		
Included in other comprehensive income	—	122
Included in earnings	(1,613)	1,613
Balance at June 30, 2010	<u>\$ 487</u>	<u>\$ 15,010</u>

	UBS Right	ARS
Balance at December 31, 2008	\$ 6,887	\$39,613
Sales/Maturities	—	(1,550)
Total gains (losses):		
Included in other comprehensive loss	—	(1,050)
Included in earnings	(4,763)	4,763
Balance at June 30, 2009	<u>\$ 2,124</u>	<u>\$41,776</u>

Note 4 — Non-Marketable Investments

At June 30, 2010 and December 31, 2009, the carrying value of the Company's non-marketable investments, which were comprised primarily of interests in technology-related private equity funds, were \$5.9 million and \$5.5 million, respectively.

One of the Company's investments, with a book value of \$1.9 million at June 30, 2010 and December 31, 2009, is being accounted for using the cost method and, accordingly, is valued at cost unless an other-than-temporary impairment in its value occurs or the investment is liquidated. The other investments are being accounted for using the equity method as the investments are limited partnerships and Forrester has an ownership interest in excess of 5% and, accordingly, Forrester records its share of the investee's operating results each period. During the six months ended June 30, 2010 the Company recorded a gain of approximately \$0.5 million, which is included in gains (losses) on investments, net in the Consolidated Statements of Income. During the three and six months ended June 30, 2009 the Company recorded a loss of approximately \$1.0 million, which is included in gains (losses) on investments, net in the Consolidated Statements of Income. Gains or losses on investments were immaterial in the three months ended June 30, 2010.

In June 2010, the Company extended the expiration date of a cash bonus plan, originally adopted in 2000, that would pay a bonus, after the return of invested capital from certain of the Company's investments, to certain key employees. To date, no bonuses have been paid under the plan. The plan will now automatically expire on June 30, 2013, subject to earlier expiration as provided in the plan in the event that prior to such date there are less than 10 participants in the plan or all of the Company's invested capital (as defined in the plan) has been returned to the Company.

Note 5 — Reorganization

The following table rolls forward the activity in the reorganization accrual for the six months ended June 30, 2010 (in thousands):

	Workforce Reduction	Facility Consolidation	Total
Accrual at December 31, 2009	\$ 98	\$ 1,587	\$ 1,685
Cash payments	(98)	(680)	(778)
Accrual at June 30, 2010	<u>\$ —</u>	<u>\$ 907</u>	<u>\$ 907</u>

The accrued costs related to the reorganization are expected to be paid as follows: \$0.5 million in the remainder of 2010 and \$0.4 million in 2011.

Note 6 — Net Income Per Common Share

Basic net income per common share is computed by dividing net income by the basic weighted average number of common shares outstanding during the period. Diluted net income per common share is computed by dividing net income by the diluted weighted average number of common shares and common equivalent shares outstanding during the period. The weighted average number of common equivalent shares outstanding has been determined in accordance with the

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treasury-stock method. Common equivalent shares consist of common stock issuable on the exercise of outstanding options and vesting of restricted stock units when dilutive.

Basic and diluted weighted average common shares are as follows (in thousands):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2010	2009	2010	2009
Basic weighted average common shares outstanding	22,517	22,703	22,453	22,824
Weighted average common equivalent shares	618	241	553	201
Diluted weighted average common shares outstanding	<u>23,135</u>	<u>22,944</u>	<u>23,006</u>	<u>23,025</u>
Options excluded from diluted weighted average share calculation as effect would have been anti-dilutive	<u>352</u>	<u>1,873</u>	<u>563</u>	<u>2,155</u>

Note 7 — Stockholders' Equity

Comprehensive Income

The components of total comprehensive income for the three and six months ended June 30, 2010 and 2009 are as follows (in thousands):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2010	2009	2010	2009
Net income	\$ 6,902	\$ 6,152	\$ 12,674	\$ 8,783
Cumulative translation adjustment	(3,109)	1,594	(5,422)	(134)
Unrealized gain (loss) on marketable investments, net of tax	(293)	155	(243)	(378)
Total comprehensive income	<u>\$ 3,500</u>	<u>\$ 7,901</u>	<u>\$ 7,009</u>	<u>\$ 8,271</u>

Equity Plans

Stock option activity for the six months ended June 30, 2010 is presented below (in thousands, except per share data):

	Number of Shares	Weighted - Average Exercise Price Per Share	Weighted - Average Remaining Contractual Term (in years)	Aggregate Intrinsic Value
Outstanding at December 31, 2009	3,090	\$ 25.18		
Granted	300	29.98		
Exercised	(321)	22.68		
Forfeited	(123)	40.29		
Outstanding at June 30, 2010	<u>2,946</u>	<u>\$ 25.31</u>	<u>6.47</u>	<u>\$ 16,163</u>
Exercisable at June 30, 2010	<u>2,070</u>	<u>\$ 24.48</u>	<u>5.45</u>	<u>\$ 13,392</u>

Restricted stock unit activity for the six months ended June 30, 2010 is presented below:

	RSUs	Weighted- Average Grant Date Fair Value
Unvested at December 31, 2009	94,202	\$ 25.21
Granted	104,496	29.77
Vested or settled	—	—
Forfeited	(2,336)	26.07
Unvested at June 30, 2010	<u>196,362</u>	<u>\$ 27.62</u>

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Stock-Based Compensation

Forrester recognizes the fair value of stock-based compensation in net income over the requisite service period of the individual grantee, which generally equals the vesting period. Forrester recorded approximately \$1.4 million and \$1.3 million of stock-based compensation in the accompanying Consolidated Statements of Income for the three months ended June 30, 2010 and 2009, respectively, and \$2.5 and \$3.5 million for the six months ended June 30, 2010 and 2009, respectively, included in the following expense categories (in thousands):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2010	2009	2010	2009
Cost of services and fulfillment	\$ 607	\$ 640	\$ 1,056	\$ 1,748
Selling and marketing	227	183	471	610
General and administrative	589	477	1,002	1,135
Total	<u>\$ 1,423</u>	<u>\$ 1,300</u>	<u>\$ 2,529</u>	<u>\$ 3,493</u>

Forrester utilizes the Black-Scholes valuation model for estimating the fair value of stock-based compensation. Options granted under the incentive plans and shares subject to purchase under the employee stock purchase plan were valued using the following assumptions:

	Three Months Ended June 30, 2010		Three Months Ended June 30, 2009	
	Equity Incentive Plans	Employee Stock Purchase Plan	Equity Incentive Plans	Employee Stock Purchase Plan
Average risk-free interest rate	2.11%	0.15%	1.59%	0.30%
Expected dividend yield	None	None	None	None
Expected life	3.7 Years	0.5 Years	3.5 Years	0.5 Years
Expected volatility	40%	25%	44%	44%
Weighted average fair value	\$ 9.81	\$ 5.89	\$ 7.68	\$ 6.73

	Six Months Ended June 30, 2010		Six Months Ended June 30, 2009	
	Equity Incentive Plans	Employee Stock Purchase Plan	Equity Incentive Plans	Employee Stock Purchase Plan
Average risk-free interest rate	2.09%	0.15%	1.48%	0.30%
Expected dividend yield	None	None	None	None
Expected life	3.7 Years	0.5 Years	3.5 Years	0.5 Years
Expected volatility	40%	25%	44%	44%
Weighted average fair value	\$ 9.65	\$ 5.89	\$ 7.95	\$ 6.73

Treasury Stock

The Board of Directors of the Company has authorized an aggregate \$200 million to purchase common stock under the stock repurchase program. The shares repurchased may be used, among other things, in connection with Forrester's employee equity incentive and purchase plans. As of June 30, 2010, Forrester had repurchased approximately 7.2 million shares of common stock at an aggregate cost of approximately \$146.3 million.

Note 8 — Income Taxes

Forrester provides for income taxes on an interim basis according to management's estimate of the effective tax rate expected to be applicable for the full fiscal year. Certain items such as adjustments to the Company's tax expense related to the prior fiscal year, changes in tax rates, foreign exchange losses on the remeasurement of deferred tax liabilities and tax benefits related to disqualifying dispositions of incentive stock options are treated as discrete items and are recorded in the period in which they arise.

Note 9 — Operating Segments

Forrester is organized into three client groups with each client group responsible for writing relevant research for the roles within the client organizations on a worldwide basis. The three client groups are: Information Technology ("IT"),

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Technology Industry ("TI"), and Marketing and Strategy ("M&S"). All of the client groups generate revenues through sales of research and advisory and other service offerings targeted at specific roles within their targeted clients. Each of the client groups consists of research personnel focused primarily on issues relevant to particular roles and to the day-to-day responsibilities of persons within the roles. Amounts included in the "Events" segment relate to the operations of the events production department. Revenue reported in the Events segment consists primarily of sponsorships and event tickets to Forrester events.

Forrester evaluates reportable segment performance and allocates resources based on direct margin. Direct margin, as presented below, is defined as operating income excluding sales expenses, certain marketing and fulfillment expenses, stock-based compensation expense, general and administrative expenses, depreciation expense, amortization of intangibles and reorganization costs. In the first quarter of 2010, the Company modified its calculation of segment direct margin to exclude all selling costs. Accordingly, the 2009 amounts have been reclassified to conform to the current presentation. The accounting policies used by the reportable segments are the same as those used in the consolidated financial statements.

Forrester does not identify or allocate assets, including capital expenditures, by operating segment. Accordingly, assets are not being reported by segment because the information is not available by segment and is not reviewed in the evaluation of performance or in making decisions on the allocation of resources.

The following tables present information about reportable segments (in thousands).

	<u>IT</u>	<u>TI</u>	<u>M&S</u>	<u>Events</u>	<u>Consolidated</u>
Three months ended June 30, 2010					
Revenue	\$ 23,247	\$ 18,342	\$ 17,444	\$ 5,620	\$ 64,653
Direct margin	16,166	14,388	10,616	2,090	43,260
Selling, marketing, administrative and other expenses					(32,226)
Amortization of intangible assets					(905)
Income from operations					<u>\$ 10,129</u>

	<u>IT</u>	<u>TI</u>	<u>M&S</u>	<u>Events</u>	<u>Consolidated</u>
Three months ended June 30, 2009					
Revenue	\$ 23,882	\$ 16,618	\$ 15,872	\$ 5,206	\$ 61,578
Direct margin	16,512	12,515	8,800	2,420	40,247
Selling, marketing, administrative and other expenses					(27,373)
Amortization of intangible assets					(656)
Reorganization costs					—
Income from operations					<u>\$ 12,218</u>

	<u>IT</u>	<u>TI</u>	<u>M&S</u>	<u>Events</u>	<u>Consolidated</u>
Six months ended June 30, 2010					
Revenue	\$ 46,126	\$ 36,275	\$ 34,244	\$ 7,188	\$ 123,833
Direct margin	32,079	28,303	20,775	1,970	83,127
Selling, marketing, administrative and other expenses					(63,450)
Amortization of intangible assets					(1,810)
Income from operations					<u>\$ 17,867</u>

	<u>IT</u>	<u>TI</u>	<u>M&S</u>	<u>Events</u>	<u>Consolidated</u>
Six months ended June 30, 2009					
Revenue	\$ 46,712	\$ 33,675	\$ 30,994	\$ 6,604	\$ 117,985
Direct margin	32,144	25,568	16,885	2,554	77,151
Selling, marketing, administrative and other expenses					(57,295)
Amortization of intangible assets					(1,312)
Reorganization costs					(3,141)
Income from operations					<u>\$ 15,403</u>

Note 10 — Recent Accounting Pronouncements

Effective January 1, 2010 the Company adopted ASU No. 2010-06, “*Fair Value Measurements and Disclosures (Topic 820): Improving Disclosures about Fair Value Measurements*”, or ASU 2010-06. A reporting entity should provide additional disclosures about the different classes of assets and liabilities measured at fair value, the valuation techniques and inputs used, the activity in Level 3 fair value measurements, and the transfers between Levels 1, 2, and 3 fair value measurements. The adoption of the additional disclosures for Level 1 and Level 2 fair value measurements did not have an impact on the Company’s financial position, results of operations or cash flows. The disclosures regarding Level 3 fair value measurements do not become effective until January 1, 2011 and will not have an impact on the Company’s financial position, results of operations or cash flows.

Effective January 1, 2010, the Company adopted ASU No. 2009-17, “*Consolidations (Topic 810): Improvements to Financial Reporting by Enterprises Involved with Variable Interest Entities*”, or ASU 2009-17. The amendments in this update replace the quantitative-based risks and rewards calculation for determining which reporting entity, if any, has a controlling financial interest in a variable interest entity with an approach focused on identifying which reporting entity has the power to direct the activities of a variable interest entity that most significantly impacts the entity’s economic performance and (1) the obligation to absorb losses of the entity or (2) the right to receive benefits from the entity. An approach that is expected to be primarily qualitative will be more effective for identifying which reporting entity has a controlling financial interest in a variable interest entity. The amendments in this update also require additional disclosures about a reporting entity’s involvement in variable interest entities, which will enhance the information provided to users of financial statements. The adoption of this standard did not have an impact on the Company’s financial position, results of operations or cash flows.

In September 2009, the FASB issued Update No. 2009-13, “*Multiple-Deliverable Revenue Arrangements — a consensus of the FASB Emerging Issues Task Force*” (ASU 2009-13). It updates the existing multiple-element revenue arrangements guidance currently included under ASC 605-25, which originated primarily from the guidance in EITF Issue No. 00-21, “*Revenue Arrangements with Multiple Deliverables*” (EITF 00-21). The revised guidance primarily provides two significant changes: 1) eliminates the need for objective and reliable evidence of the fair value for the undelivered element in order for a delivered item to be treated as a separate unit of accounting, and 2) eliminates the residual method to allocate the arrangement consideration. In addition, the guidance also expands the disclosure requirements for revenue recognition. ASU 2009-13 will be effective for the first annual reporting period beginning on or after June 15, 2010, with early adoption permitted provided that the revised guidance is retroactively applied to the beginning of the year of adoption. The Company is currently assessing the future impact of this new accounting update to its consolidated financial statements.

ITEM 2. MANAGEMENT’S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Overview

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Words such as “expects,” “believes,” “anticipates,” “intends,” “plans,” “estimates,” or similar expressions are intended to identify these forward-looking statements. These statements include, but are not limited to, statements about the adequacy of our liquidity and capital resources and the success of and demand for our research and advisory products and services. These statements are based on our current plans and expectations and involve risks and uncertainties that could cause actual future activities and results of operations to be materially different from those set forth in the forward-looking statements. Important factors that could cause actual future activities and results to differ include, among others, our ability to respond to business and economic conditions, technology spending, market trends, competition, the ability to attract and retain professional staff, possible variations in our quarterly operating results, any cost savings related to reductions in force and associated actions, risks associated with our ability to offer new products and services and our dependence on renewals of our membership-based research services and on key personnel. These risks are described more completely in our Annual Report on Form 10-K for the year ended December 31, 2009. We undertake no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise.

We derive revenues from memberships to our research products, performing advisory services and consulting projects, and hosting events. We offer contracts for our research products that are typically renewable annually and payable in advance. Research revenues are recognized as revenue ratably over the term of the contract. Accordingly, a substantial portion of our billings are initially recorded as deferred revenue. Clients purchase advisory services independently and/or to supplement their memberships to our research. Billings attributable to advisory services and consulting projects are initially recorded as deferred revenue. Advisory service revenues are recognized during the period in which the customer receives the agreed upon deliverable and consulting project revenues, which are short-term in nature and based upon fixed-fee agreements, are recognized as the services are provided. Event billings are also initially recorded as deferred revenue and are recognized as revenue upon completion of each event.

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Our primary operating expenses consist of cost of services and fulfillment, selling and marketing expenses and general and administrative expenses. Cost of services and fulfillment represents the costs associated with the production and delivery of our products and services, including salaries, bonuses, employee benefits and stock-based compensation expense for research personnel and all associated editorial, travel, and support services. Selling and marketing expenses include salaries, bonuses, employee benefits, stock-based compensation expense, travel expenses, promotional costs, sales commissions, and other costs incurred in marketing and selling our products and services. General and administrative expenses include the costs of the technology, operations, finance, and strategy groups and our other administrative functions, including salaries, bonuses, employee benefits, and stock-based compensation expense. Overhead costs such as facilities are allocated to these categories according to the number of employees in each group.

Deferred revenue, agreement value, client retention, dollar retention and enrichment are metrics we believe are important to understanding our business. We believe that the amount of deferred revenue, along with the agreement value of contracts to purchase research and advisory services, provide a significant measure of our business activity. We define these metrics as follows:

- **Deferred revenue** — billings in advance of revenue recognition as of the measurement date.
- **Agreement value** — the total revenues recognizable from all research and advisory service contracts in force at a given time (but not including advisory-only contracts), without regard to how much revenue has already been recognized. No single client accounted for more than 2% of agreement value at June 30, 2010.
- **Client retention** — the percentage of client companies with memberships expiring during the most recent twelve-month period that renewed one or more of those memberships during that same period.
- **Dollar retention** — the percentage of the dollar value of all client membership contracts renewed during the most recent twelve-month period to the total dollar value of all client membership contracts that expired during the period.
- **Enrichment** — the percentage of the dollar value of client membership contracts renewed during the period to the dollar value of the corresponding expiring contracts.

Client retention, dollar retention, and enrichment are not necessarily indicative of the rate of future retention of our revenue base. A summary of our key metrics is as follows (dollars in millions):

	As of June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Deferred revenue	\$108.5	\$ 98.1	\$10.4	11%
Agreement value	\$189.3	\$185.5	\$ 3.8	2%
Client retention	79%	71%	8	11%
Dollar retention	89%	81%	8	10%
Enrichment	101%	99%	2	2%
Number of clients	2,523	2,493	30	1%

The increase in deferred revenue and agreement value from June 30, 2009 to June 30, 2010 is primarily due to increased demand for our products as well as the effect of the Strategic Oxygen acquisition in December 2009. The increase in agreement value was partially offset by a change in the calculation to exclude agreement value in excess of the first year value for multiple year contracts signed in 2009 and beyond. Client and dollar retention rates as well as our enrichment rate have all increased from the June 2009 period which is consistent with improved economic activity in 2010.

Critical Accounting Policies and Estimates

Management's discussion and analysis of financial condition and results of operations are based upon our consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP"). The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. On an ongoing basis, we evaluate our policies and estimates, including but not limited to, those related to our revenue recognition, stock-based compensation, allowance for doubtful accounts, non-marketable investments, goodwill and other intangible assets, income taxes and valuation and impairment of marketable investments. Management bases its estimates on historical experience, data available at the time the estimates are made and various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources.

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Actual results may differ from these estimates under different assumptions or conditions. Our critical accounting policies and estimates are described in our Annual Report on Form 10-K for the year ended December 31, 2009.

Results of Operations

The following table sets forth our statement of income as a percentage of total revenues for the periods indicated:

	Three Months Ended June 30,		Six Months Ended June 30,	
	2010	2009	2010	2009
Revenues:				
Research services	63%	63%	65%	66%
Advisory services and other	37	37	35	34
Total revenues	100	100	100	100
Operating expenses:				
Cost of services and fulfillment	38	37	38	39
Selling and marketing	32	30	33	31
General and administrative	12	10	12	11
Depreciation	1	2	1	2
Amortization of intangible assets	1	1	2	1
Reorganization costs	—	—	—	3
Income from operations	16	20	14	13
Other income, net	2	1	2	1
Gains (losses) on investments, net	—	(2)	—	(1)
Income before income taxes	18	19	16	13
Income tax provision	7	9	6	6
Net income	11%	10%	10%	7%

Three Months Ended June 30, 2010 and June 30, 2009

Revenues

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
	(dollars in millions)			
Revenues	\$ 64.7	\$ 61.6	\$ 3.1	5%
Revenues from research services	\$ 40.8	\$ 39.0	\$ 1.8	5%
Revenues from advisory services and other	\$ 23.9	\$ 22.6	\$ 1.3	6%
Revenues attributable to customers outside of the US	\$ 17.7	\$ 18.2	\$(0.5)	(3)%
Percentage of revenue attributable to customers outside of the US	27%	30%	(3)	(10)%
Number of clients (at end of period)	2,523	2,493	30	1%
Number of research employees (at end of period)	362	381	(19)	(5)%
Number of events	4	5	(1)	(20)%

The increase in total revenues is principally the result of increased demand for our products and services and the acquisition of Strategic Oxygen in December 2009, which accounted for approximately 1.5% of revenue growth. Revenue growth for the current quarter was negatively affected by 1% due to the impact of foreign exchange. The decrease in international revenues is attributable to the impact of foreign exchange rates. International revenues would have increased by 1% excluding the impact of foreign exchange. Revenue growth for the current quarter was driven by a 10% increase in the technology industry client group (approximately 6% due to Strategic Oxygen), a 10% increase in the marketing and strategy client group and an 8% increase for events. These increases were partially offset by a 3% decline

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in the information technology group.

Cost of Services and Fulfillment

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Cost of services and fulfillment (dollars in millions)	\$24.3	\$22.8	\$1.5	7%
Cost of services and fulfillment as a percentage of total revenues	38%	37%	1	3%
Number of research and fulfillment employees (at end of period)	441	459	(18)	(4)%

The increase in cost of services and fulfillment in dollars and as a percentage of total revenues during the three months ended June 30, 2010 compared to the prior period is primarily the result of increased incentive compensation and benefit costs, increased travel-related costs and costs resulting from the acquisition of Strategic Oxygen in December 2009.

Selling and Marketing

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Selling and marketing expenses (dollars in millions)	\$20.7	\$18.4	\$2.3	13%
Selling and marketing expenses as a percentage of total revenues	32%	30%	2	7%
Selling and marketing employees (at end of period)	407	374	33	9%

The increase in selling and marketing expenses in dollars and as a percentage of total revenues during the three months ended June 30, 2010 is primarily due to an increase in compensation and benefits costs resulting from an increase in the number of selling and marketing employees and an increase in sales commissions and bonuses. The increase is also attributable to increased travel-related costs.

General and Administrative

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
General and administrative expenses (dollars in millions)	\$ 7.7	\$ 6.4	\$1.3	20%
General and administrative expenses as a percentage of total revenues	12%	10%	2	20%
General and administrative employees (at end of period)	160	141	19	13%

The increase in general and administrative expense in dollars and as a percentage of total revenues during the three months ended June 30, 2010 is primarily due to an increase in compensation and benefits costs resulting from an increase in the number of general and administrative employees and an increase in bonuses.

Depreciation

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Depreciation expense (dollars in millions)	\$0.9	\$1.1	\$(0.2)	(18)%
Depreciation expense as a percentage of total revenues	1%	2%	(1)	(50)%

The decrease in depreciation expense during the three months ended June 30, 2010 is primarily due to lower amortization of leasehold improvements due to facility consolidations in 2009.

Amortization of Intangible Assets

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	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Amortization expense (dollars in millions)	\$0.9	\$0.7	\$0.2	29%
Amortization expense as a percentage of total revenues	1%	1%	—	0%

The increase in amortization expense during the three months ended June 30, 2010 is primarily due to the amortization of intangible assets from the acquisition of Strategic Oxygen in December 2009.

Other Income, Net

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Other income, net (dollars in millions)	\$1.1	\$0.5	\$0.6	120%
Other income, net as a percentage of total revenues	2%	1%	1	100%

The increase in other income, net, during the three months ended June 30, 2010 is primarily due to net foreign exchange gains of \$0.5 million in the current quarter compared to \$0.7 million of foreign exchange losses in the prior year period. The increase was partially offset by lower interest income during the three months ended June 30, 2010 resulting from lower returns on invested capital.

Gains (Losses) on Investments, Net

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Gains (losses) on investments, net (dollars in millions)	\$—	\$(1.0)	\$1.0	(100)%
Gains (losses) on investments, net as a percentage of total revenues	0%	(2)%	2	(100)%

Gains (losses) on investments during the three months ended June 30, 2010 and June 30, 2009 represent our share of our equity method investment gains and losses for the period.

Provision for Income Taxes

	Three Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Provision for income taxes (dollars in millions)	\$4.4	\$5.6	\$(1.2)	(21)%
Effective tax rate	39%	48%	(9)	(19)%

The decrease in the effective tax rate during the three months ended June 30, 2010 is primarily due to a non-cash foreign exchange gain on the remeasurement of a euro-denominated deferred tax liability during the three months ended June 30, 2010 as compared to a loss on the remeasurement in the prior year period.

Six Months Ended June 30, 2010 and June 30, 2009**Revenues**

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	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
	(dollars in millions)			
Revenues	\$123.8	\$118.0	\$5.8	5%
Revenues from research services	\$ 80.2	\$ 78.1	\$2.1	3%
Revenues from advisory services and other	\$ 43.6	\$ 39.9	\$3.7	9%
Revenues attributable to customers outside of the US	\$ 35.4	\$ 34.3	\$1.1	3%
Percentage of revenue attributable to customers outside of the US	29%	29%	—	0%
Number of clients (at end of period)	2,523	2,493	30	1%
Number of research employees (at end of period)	362	381	(19)	(5)%
Number of events	8	9	(1)	(11)%

The increase in total revenues is principally the result of increased demand for our products and services and the acquisition of Strategic Oxygen in December 2009, which accounted for approximately 2% of revenue growth. Foreign exchange rates had an immaterial effect on revenue growth for the six months ended June 30, 2010. Revenue growth for the six months ended June 30, 2010 was driven by an 8% increase in the technology industry client group (approximately 7% due to Strategic Oxygen), a 10% increase in the marketing and strategy client group and a 9% increase for events. These increases were partially offset by a 1% decline in the information technology group.

Cost of Services and Fulfillment

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Cost of services and fulfillment (dollars in millions)	\$46.6	\$45.8	\$0.8	2%
Cost of services and fulfillment as a percentage of total revenues	38%	39%	(1)	(3)%
Number of research and fulfillment employees (at end of period)	441	459	(18)	(4)%

The increase in the dollar amount of cost of services and fulfillment during the six months ended June 30, 2010 compared to the prior period is primarily the result of increased incentive compensation and benefit costs, increased travel-related costs and costs resulting from the acquisition of Strategic Oxygen in December 2009. This increase was partially offset by the presence in the prior period of stock-based compensation expense from the accelerated vesting of performance-based stock options.

Selling and Marketing

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Selling and marketing expenses (dollars in millions)	\$40.8	\$36.8	\$4.0	11%
Selling and marketing expenses as a percentage of total revenues	33%	31%	2	6%
Selling and marketing employees (at end of period)	407	374	33	9%

The increase in selling and marketing expenses in dollars and as a percentage of total revenues during the six months ended June 30, 2010 is primarily due to an increase in compensation and benefits costs resulting from an increase in the number of selling and marketing employees and an increase in sales commissions and bonuses. The increase is also attributable to increased travel-related costs and professional services.

General and Administrative

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
General and administrative expenses (dollars in millions)	\$14.9	\$13.4	\$1.5	11%
General and administrative expenses as a percentage of total revenues	12%	11%	1	9%
General and administrative employees (at end of period)	160	141	19	13%

The increase in general and administrative expense in dollars and as a percentage of total revenues during the six months ended June 30, 2010 is primarily due to an increase in compensation and benefits costs resulting from an increase in the number of general and administrative employees and an increase in bonuses. The increase is also attributable to increased travel-related costs.

Depreciation

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Depreciation expense (dollars in millions)	\$1.8	\$2.2	\$(0.4)	(18)%
Depreciation expense as a percentage of total revenues	1%	2%	(1)	(50)%

The decrease in depreciation expense during the six months ended June 30, 2010 is primarily due to lower amortization of leasehold improvements due to facility consolidations in 2009.

Amortization of Intangible Assets

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Amortization expense (dollars in millions)	\$1.8	\$1.3	\$0.5	38%
Amortization expense as a percentage of total revenues	2%	1%	1	100%

The increase in amortization expense during the six months ended June 30, 2010 is primarily due to the amortization of intangible assets from the acquisition of Strategic Oxygen in December 2009.

Reorganization Costs

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Reorganization costs (dollars in millions)	\$—	\$3.1	\$(3.1)	(100)%
Reorganization costs as a percentage of total revenues	—	3%	(3)	(100)%

Reorganization costs for the six months ended June 30, 2009 consist of costs incurred in the first quarter of 2009 primarily for severance and related benefit costs in connection with the termination of approximately 50 positions.

Other Income, Net

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Other income, net (dollars in millions)	\$2.2	\$1.7	\$0.5	29%
Other income, net as a percentage of total revenues	2%	1%	1	100%

The increase in other income, net, during the six months ended June 30, 2010 is primarily due to net foreign exchange gains of \$0.8 million in the current period compared to \$0.4 million of foreign exchange losses in the prior year period. The

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increase was partially offset by lower interest income during the six months ended June 30, 2010 resulting from lower returns on invested capital.

Gains (Losses) on Investments, Net

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Gains (losses) on investments, net (dollars in millions)	\$0.5	\$(1.0)	\$1.5	(150)%
Gains (losses) on investments, net as a percentage of total revenues	0%	(1)%	1	(100)%

Gains (losses) on investments during the six months ended June 30, 2010 and June 30, 2009 represent our share of our equity method investment gains and losses for the period.

Provision for Income Taxes

	Six Months Ended June 30,		Absolute Increase (Decrease)	Percentage Increase (Decrease)
	2010	2009		
Provision for income taxes (dollars in millions)	\$7.9	\$7.4	\$0.5	7%
Effective tax rate	38%	46%	(8)	(17)%

The decrease in the effective tax rate during the six months ended June 30, 2010 is primarily due to a non-cash foreign exchange gain on the remeasurement of a euro-denominated deferred tax liability during the six months ended June 30, 2010 as compared to a loss on the remeasurement in the prior year period.

Liquidity and Capital Resources

We have financed our operations primarily through funds generated from operations. Memberships for research services, which constituted approximately 65% of our revenues during the six months ended June 30, 2010, are annually renewable and are generally payable in advance. We generated cash from operating activities of \$32.4 million and \$29.4 million during the six months ended June 30, 2010 and 2009, respectively. The increase in cash provided from operations of \$3.0 million for the six months ended June 30, 2010 is primarily attributable to an increase in net income of \$3.9 million for the period.

During the six months ended June 30, 2010, we generated \$15.5 million of cash from investing activities, consisting primarily of \$17.5 million in proceeds from net sales and maturities of marketable investments which were partially offset by \$2.4 million of property and equipment purchases. In addition, restricted cash decreased by approximately \$1.9 million primarily due to a release from an escrow account as the contingent purchase price element of the Strategic Oxygen acquisition was settled and paid during the first quarter of 2010. During the six months ended June 30, 2009, we used \$57.3 million of cash from investing activities, consisting primarily of \$54.1 million used for net purchases of marketable investments and \$2.8 million of property and equipment purchases. We regularly invest excess funds in short and intermediate-term interest-bearing obligations of investment grade.

We generated \$3.6 million of cash from financing activities during the six months ended June 30, 2010 from \$8.3 million of proceeds from exercises of employee stock options and our employee stock purchase plan, partially offset by \$5.0 million of purchases of our common stock. As of June 30, 2010, we had \$53.8 million remaining on our common stock repurchase authorization. We used \$8.0 million of cash from financing activities during the six months ended June 30, 2009 primarily from \$10.0 million of purchases of our common stock, partially offset by \$2.0 million of proceeds from exercises of employee stock options and our employee stock purchase plan.

As of June 30, 2010, we held approximately \$15.0 million (\$16.4 million par value) of state and municipal bonds with an auction reset feature (auction rate securities or "ARS"). In February 2008, auctions began to fail for these securities and have continued to fail. As a result, our ability to liquidate our investment and fully recover the carrying value of our investment in the near term may be limited or not exist. In November 2008, we accepted an offer (the "Right") from UBS AG ("UBS"), one of our investment advisors, entitling us to sell at par ARS originally purchased from UBS (approximately \$5.4 million par value at June 30, 2010) at anytime during a two-year period from June 30, 2010 — July 2, 2012 ("UBS ARS"). During the second quarter of 2010, UBS repurchased \$23.8 million of the UBS ARS at par and the remaining \$5.4 million were sold to UBS at par under the Right on July 1, 2010. Based on our expected operating cash flows and our

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cash resources, we do not anticipate the current lack of liquidity on our remaining ARS investments will affect our ability to execute our current business plan.

As of June 30, 2010, we had cash and cash equivalents of \$143.9 million and marketable investments and long-term investments of \$143.1 million. We do not have a line of credit and do not presently anticipate the need to access a line of credit in the foreseeable future. We plan to continue to introduce new products and services and expect to make minimal investments in our infrastructure during the next 12 months, except as described below for our new corporate headquarters in Cambridge, Massachusetts. We believe that our current cash balance, marketable investments, and cash flows from operations will satisfy working capital, financing activities, and capital expenditure requirements for at least the next two years.

Under a build-to-suit lease entered into on September 29, 2009, whereby the landlord will build a new corporate headquarters for us in Cambridge, Massachusetts, we have committed to construct approximately \$14.8 million of leasehold improvements in the building under the terms of the lease. We expect to incur the majority of these costs in 2011. The funding for these leasehold improvements has been placed in an escrow account and is included in restricted cash on the Consolidated Balance Sheets at June 30, 2010 and December 31, 2009. The \$14.9 million in escrow at June 30, 2010 will be increased or decreased based upon the final estimate of construction costs and will be released from escrow as the leasehold improvements are constructed. In addition, we anticipate spending during 2011 an additional \$15 million for equipment, fixtures and other leasehold improvements for our new corporate headquarters.

Contractual Obligations

As of June 30, 2010, we had future contractual obligations as follows:

Contractual Obligations	Total	Remainder 2010	2011	2012	2013	2014	Thereafter
				(in thousands)			
Operating leases	\$ 115,810	\$ 4,806	\$ 8,407	\$ 8,598	\$ 8,222	\$ 8,116	\$ 77,661
Other commitments (1)	\$ 14,800	\$ —	\$ 14,800	\$ —	\$ —	\$ —	\$ —
Total	\$ 130,610	\$ 4,806	\$ 23,207	\$ 8,598	\$ 8,222	\$ 8,116	\$ 77,661

- (1) Amount represents a commitment to construct approximately \$14.8 million of leasehold improvements under the terms of a build to suit lease. We expect to incur the majority of these costs in 2011. The funding for these leasehold improvements has been placed in an escrow account and is included in restricted cash on the Consolidated Balance Sheets at June 30, 2010 and December 31, 2009.

Off-Balance Sheet Arrangements

We do not maintain any off-balance sheet financing arrangements.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

There have been no material changes in our assessment of our sensitivity to market risk since our presentation set forth in Item 7A, "Quantitative and Qualitative Disclosures About Market Risk," in our Annual Report on Form 10-K for the year ended December 31, 2009.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

We maintain "disclosure controls and procedures," as such term is defined under Securities Exchange Act Rule 13a-15(e), that are designed to ensure that information required to be disclosed in our Exchange Act reports is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our principal executive officer and principal financial officer, as appropriate, to allow timely decisions regarding required disclosures. In designing and evaluating the disclosure controls and procedures, our management recognized that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives and our management necessarily was required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Our management, with the participation of our principal executive officer and principal financial officer, has evaluated the effectiveness of our disclosure controls and procedures as of June 30, 2010. Based upon their evaluation and subject to the foregoing, the principal executive officer and principal financial officer concluded that our disclosure controls and procedures were effective to provide reasonable assurance as of that date.

Changes in Internal Control Over Financial Reporting

There was no change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) that occurred during the quarter ended June 30, 2010 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

ITEM II. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

Our Board of Directors has authorized an aggregate \$200.0 million to purchase common stock under a stock repurchase program. During the quarter ended June 30, 2010, we purchased the following shares of our common stock under the stock repurchase program:

<u>Period</u>	<u>Total Number of Shares Purchased (1)</u>	<u>Average Price Paid per Share</u>	<u>Maximum Dollar Value that May Yet be Purchased Under the Stock Repurchase Program (In thousands)</u>
April 1 – April 30	—	\$ —	\$ 58,752
May 1 – May 31	70,309	\$ 30.99	\$ 56,573
June 1 – June 30	89,100	\$ 31.68	\$ 53,750
	<u>159,409</u>	\$ 31.38	\$ 53,750

(1) All purchases of our common stock were made under the previously announced stock repurchase program.

ITEM 6. EXHIBITS

10.1 Amendment to Forrester Research, Inc. Employee Retention Plan

31.1 Certification of the Principal Executive Officer

31.2 Certification of the Principal Financial Officer

32.1 Certification of the Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

32.2 Certification of the Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

FORRESTER RESEARCH, INC.

By: /s/ Michael A. Doyle
Michael A. Doyle
Chief Financial Officer and Treasurer
(principal financial officer)

Date: August 5, 2010

Exhibit Index

<u>Exhibit No.</u>	<u>Document</u>
10.1	Amendment to Forrester Research, Inc. Employee Retention Plan
31.1	Certification of the Principal Executive Officer
31.2	Certification of the Principal Financial Officer
32.1	Certification of the Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
32.2	Certification of the Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

AMENDMENT TO FORRESTER RESEARCH, INC. EMPLOYEE RETENTION PLAN

This Amendment ("Amendment") to the Forrester Research, Inc. Employee Retention Plan (the "Plan") is made as of the 28th day of June 2010 ("Amendment Effective Date").

1. This Amendment amends the Plan as provided herein. Capitalized terms used herein and not defined herein shall have the meanings ascribed to them in the Plan. Except as expressly set forth herein, the terms and conditions of the Plan shall remain in full force and effect in accordance with their terms. From and after the Amendment Effective Date, reference to the Plan shall mean the Plan as amended by this Amendment.
2. Paragraph **b** of Section 8 of the Plan is amended by striking 2010 and replacing it with 2013.
3. Paragraph **a** of Section 16.1 of the Plan is amended by striking 2010 and replacing it with 2013.

FORRESTER RESEARCH, INC.

By: /s/ Michael A. Doyle
(signature)

Michael A. Doyle
(Print or Type Name)

Chief Financial Officer
(Title)

CERTIFICATION OF THE PRINCIPAL EXECUTIVE OFFICER

I, George F. Colony, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Forrester Research, Inc.;

2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;

3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;

b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):

a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ GEORGE F. COLONY

George F. Colony
Chairman of the Board and Chief Executive Officer
(Principal executive officer)

Date: August 5, 2010

CERTIFICATION OF THE PRINCIPAL FINANCIAL OFFICER

I, Michael A. Doyle, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Forrester Research, Inc.;

2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;

3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;

b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):

a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ MICHAEL A. DOYLE

Michael A. Doyle
Chief Financial Officer and Treasurer
(Principal financial officer)

Date: August 5, 2010

CERTIFICATION PURSUANT TO
SECTION 1350, CHAPTER 63 OF TITLE 18, UNITED STATES CODE,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

Pursuant to Section 1350, Chapter 63 of Title 18, United States Code, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, the undersigned, as Chief Executive Officer of Forrester Research, Inc. (the "Company"), does hereby certify that to the undersigned's knowledge:

- 1) the Company's Quarterly Report on Form 10-Q for the three and six months ended June 30, 2010 fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2) the information contained in the Company's Quarterly Report on Form 10-Q for the three and six months ended June 30, 2010 fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ George F. Colony

George F. Colony
Chairman of the Board of Directors
and Chief Executive Officer

Dated: August 5, 2010

CERTIFICATION PURSUANT TO
SECTION 1350, CHAPTER 63 OF TITLE 18, UNITED STATES CODE,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

Pursuant to Section 1350, Chapter 63 of Title 18, United States Code, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, the undersigned, as Chief Financial Officer of Forrester Research, Inc. (the "Company"), does hereby certify that to the undersigned's knowledge:

- 1) the Company's Quarterly Report on Form 10-Q for the three and six months ended June 30, 2010 fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2) the information contained in the Company's Quarterly Report on Form 10-Q for the three and six months ended June 30, 2010 fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ MICHAEL A. DOYLE

Michael A. Doyle
Chief Financial Officer and Treasurer

Dated: August 5, 2010